



LUBBOCK COUNTY SHERIFF'S OFFICE

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Detention

MEDIA RELEASE

Lubbock County Sheriff's Office, Sheriff Kelly Rowe
712 Main Street

Lubbock Sheriff's Office Informational Statement Regarding Investigations and Community Concerns

We understand some community members have concerns about the progress of one of our active cases. The Lubbock County Sheriff's Office would like to address some general misconceptions we have seen on social media.

- 1) Criminal cases take time to investigate properly. This agency is not in the habit of rushing to submit incomplete cases to the District Attorney's Office for consideration of charges. The timeframe to conclude an investigation and file formal charges can vary depending on the complexity of each case.
- 2) Investigations move more swiftly when we have the support and cooperation of the community. If you have information on any crime, we encourage you to share that information with us. You can submit tips online, on our app, by calling our non-emergency line at 806-775-1600, or coming into our office at 712 Broadway during regular business hours.
- 3) We do not issue public statements on every crime reported. This is an unreasonable expectation. We respond to numerous events hourly. The facts of every case are not always immediately clear; issuing premature statements compromises the integrity of our criminal investigations. If you have questions on a specific event, you can file an open records request for the current information available or contact our Public Information Officer. If you are ever directly involved in a case, you should be provided with contact information from the investigator.
- 4) Anyone is welcome to contact our Public Information Officer if they have questions regarding our agency. They can be contacted:
 - online using the "Contact Us" form at LubbockSheriff.com
 - on the Lubbock County Sheriff's app using the "Submit a Tip" button
 - on Facebook or Instagram as a direct message
 - by calling 806-775-1496 M-F from 8-5

The Lubbock County Sheriff's Office is proud to serve our West Texas community. We are blessed to serve in a community where most of our citizens do not encounter law enforcement regularly and may not be familiar with the criminal justice system. We encourage the community to contact us directly to voice concerns or ask questions.

Emergency – 911

Non-emergency – 806.775.1600

Media Liaison: Cpl. Tracie Manthei

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